



QUALITY POLICY

DATATEC INSTRUMENTS

DATATEC INSTRUMENTS S.L., is a company created with the **mission to help their clients to achieve their business goals, by providing tools and electronic instrumentation solutions.** That's why has decided to implement an Integrated Quality and Environmental Management System based on ISO 9001 and ISO 14001 standards to improve the service provided to the clients.

The union of technology with customer experience, based on an efficient and practical distribution model **is our main objective.**

By merging technology, commercialization and customer service we provide a superior experience in the electronic instrumentation market.

Guaranteeing the delivery of your test and measurement decisions in the right time and with the correct price.

The Management of **DATATEC INSTRUMENTS** is focused on Integrated Management System as a way to organize the operation of the company, based on primary pillars such as the quality of the offered products and services, customer satisfaction and continuous improvement of the System's effectiveness. That's why, the Integrated Management System of **DATATEC INSTRUMENTS** is based on:

- The quality is obtained by planning, executing, revising and improving the Management System to prevent possible errors, providing a reference to can establish and review the Quality and Environmental objectives.
- The quality is oriented toward the **Satisfaction of all our clients** through the commitment of the entire Organization, in achieving their needs and requirements, as well as legal and regulatory requirements.
- The quality is based on a Continuous Improvement of both production processes and the effectiveness of the Quality Management System, in which **preventing errors** is a fundamental aspect.
- The quality drives us to pay the maximum attention on the **technological evolution** and possible improvements that the available new technologies.
- Our commitment with the environment, reaches the sustainable use of resources and awareness of it to our customers and suppliers.
- The participation and collaboration for this quality is required by all the employees, so this policy is shared with all the company for its own knowledge and understanding.
- For the effective application of these principles, it is absolutely necessary the support of the Directors and the rest of the company.